
Click the link below to see module author Jo Shapiro’s webinar, Peer Support in the Time of COVID-19, in which she frames this module’s lessons in the context of additional stressors on the health care workforce during the pandemic.

Peer Support in the Time of COVID-19

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Peer Support in the Time of COVID-19

Jo Shapiro, MD, FACS, (Harvard Medical School) discusses the importance of peer support, the fundamentals for operationalizing a peer support system in health systems and practices, and how it can potentially change organizational culture, especially during the COVID-19 pandemic.

Run time: 00:31:29

Source: AMA. Practice transformation series: Peer support programs. 2020.